

**MOUNTAINSIDE PUBLIC LIBRARY**

CONSTITUTION PLAZA  
MOUNTAINSIDE, N. J. 07092

(908) 233-0115

September 6, 2002

Russell Breninger  
Breninger Communications  
16 Terry Drive  
Morristown NJ 07060-4713

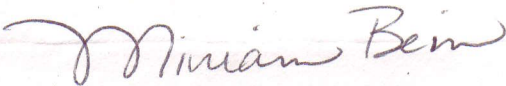
Dear Russell:

As always, thank you for your help with the recent changes I needed on our phone system. Even though they were minor, I know I can count on you for speedy assistance.

The phone system has been a huge improvement for us and is working beautifully. Even better, though, is your service. I really appreciate the helpful attitude that Breninger Communications has consistently provided. I assume that the Mountainside Public Library is not one of your larger or more lucrative clients and that makes your responsiveness even more worthy of note.

Thank you again.

Sincerely,

A handwritten signature in cursive script that reads "Miriam Bein". The signature is written in dark ink and is positioned above the typed name and title.

Miriam Bein  
Library Director