



HARDING · LOEVNER

April 11, 2002

Russell Breninger
Breninger Communications
16 Terry Drive
Morristown, NJ 07960

Dear Russell,

Please accept this letter as our highest recommendation of Breninger Communications for your prospective clients' telecommunications needs.

We recently had the Samsung iDCS500 and MacroVoice systems installed. After two+ years of your patience, your guidance and numerous changes to contracts, in the end a quick and painless installation took place. Your expertise and attention to detail enabled this project to run very smoothly.

As our internal administrator and your point of contact, I want to express my happiness with the new system, which is working just great! After years of using an old and outdated system, our firm is more than pleased with the ease and functionality of the Samsung and MacroVoice systems. We are now in the new age of telecommunications, thanks to you!

Thank you for all of your undivided attention, your patience and your assistance with this job. Breninger Communications has made this entire process simple. It was a pleasure dealing with you and I look forward to our future working relationship with Breninger Communications.

Best regards,

Diane M. Wright

Office Manager