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Russell Breninger
Breninger Communications
807 Schenck Drive
Flemington, NJ 08822

February 7, 2000

Russell,

As the owners of East Coast Media, we would like to personally thank you for the fantastic job you did engineering our phone system.

As you know, communication with the customer is the foundation of good business. This phone system allows us to do that without the common problems associated with many other systems. Our employees transfer, hold, speaker and conference without fear of disconnection or poor sound quality. The phones you recommended are superior to others we looked at, and the extra options are well worth the cost.

Your service and promptness confirms the fact that we won't think twice about referring you to our ever-important clients for their hardware communication needs.

Sincerely,

Andy Fresco
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Mark Arnold
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