

## Law Offices of Diane W. McConnell

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Russell Breninger  
Breninger Communications  
76 Saxonney Circle  
Flemington, NJ 08822-6807

Dear Russell:

It's easy to look like a "good guy" when things are going well; I really want to thank you for looking like a "super good guy" when things didn't go quite so well here.

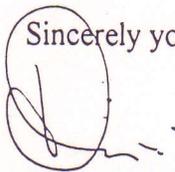
I was very impressed with the quality of your services, follow through, and increased work on my office's behalf after we discovered that the phone system we had purchased and installed was not to our needs.

My feeling is that most suppliers would have abandoned us. This simply was not the case with you. (You can also imagine how surprised I was to realize that you had not even cashed the checks for the system that we needed to change, pending our agreement to a replacement system.)

In any event, Russell, it has been a true pleasure working with you, and I do not hesitate to recommend you to anyone who wishes to use your services.

With all best regards,

Sincerely yours,



Diane W. McConnell

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