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Russell Breninger  
Breninger Communications  
16 Terry Drive  
Morristown, NJ 07960

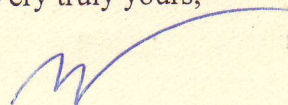
Dear Mr. Breninger:

I would like to take this opportunity to compliment you on the outstanding job you performed for our law firm. Our fourth year anniversary has come and gone and the telephone system that you installed for us is still working magnificently. We very much appreciate the time and patience you showed in meeting with us and going over the pros and cons of the numerous telephone equipment available to us. Unfortunately, when we opened our law practice four years ago, my partner and I had no idea at the enormous cost and expense of installing and wiring a telephone system and your expertise certainly was appreciated.

More importantly, your prompt emergency service certainly saved the day for us when our telephone system went down. Our secretary commented that the phones were quiet and that's when we checked our system and realized that we did not have any service. We immediately contacted the telephone company and after waiting for most of the day, the local telephone company finally sent a repairperson. Unfortunately, all that person could tell us was that it had nothing to do with the local telephone lines and that basically we had to contact you. Within an hour of that phone call, you had our telephone system up and running and you performed that task without even coming to our office. The fact you were able to get our system turned on by having a 30 second conversation with us about the problem with our phones convinced us *one again that if anyone needs telephone service, repair, etc., there is only one place to go* and we thank you for not only your expertise but your prompt response.

Again, thank you for coming to our rescue since our law practice cannot operate without our phone system.

Very truly yours,



GREGORY A. DREWS

GAD/dm