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July 16, 2003

Mr. Russell Breninger Breninger Communications 16 Terry Drive Morristown, NJ 07960

Dear Russ;

Just a brief note to thank you for your prompt response to our call for service today. Through the years you have always given us great service with a smile. Now that we have two locations and two separate phone systems, we depend even more on Breninger Communications to keep things working effectively and efficiently.

This is also a good time to express our appreciation for the non-profit agency discounts Breninger Communications has applied to equipment and service purchased by our chapter. Quality, price and good advice – it clearly makes for a good business relationship. Thanks!

Sincerely,

Executive Director