



WARREN COUNTY
CHAPTER, INC.

The Arc

Warren County Chapter, Inc.

Post Office Box 42, Washington, New Jersey 07882
908/689-7525 Fax: 908/689-4898

March 22, 1999

Mr. Russell Breninger
Breninger Communications
807 Schenck Drive
Flemington, New Jersey 08822

Dear Russell:

I wanted to thank you for all of the advice, hard work, and patience that you have shown us in our selection of a new communication system.

As a non-profit organization, with a limited budget, it was of utmost importance that we find a system that was not only cost effective, but would meet our growing needs. Since I was totally unfamiliar with telephone jargon, it was very helpful that you were able to walk me through the process of selecting a system. As we were courted by many companies, you informed me that you wanted us to make an educated decision, regardless of whether we chose your company or not. You spent a lot of time explaining all of the options available, as well as coming up with creative solutions to the individual needs of our organization (and there were many). You even went to bat for us when there were some building issues that could adversely affect our telephone and data systems in the future.

We are very pleased with the Samsung Prostar telephones and the Macro Voice Mail system. It has been a pleasure working with you. I would not hesitate to recommend your company to any potential customers.

Sincerely,

Deborah D. Good
Assistant Executive Director