



Resource Center for Women
and Their Families

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Business Office & Outreach Center
427 Homestead Road, Hillsborough, NJ 08844-1400

July 28, 2003

Russell Breninger
Breninger Communications
16 Terry Drive
Morristown, NJ 07960

Dear Russell,

I just wanted to send you this quick note to thank you for the ongoing support that you provide for the Resource Center. When we first made the decision to use Breninger Communications to install our new phone systems, it was based on two things: value and support. We have been extremely pleased with both.

The value of the equipment that you provided for the cost that you charged was outstanding. The added fact that the installation was not followed with little incidentals that cost us more was refreshing. Your level of support has been unseen by this organization. On the very rare occasion that we actually needed service, you were able to provide that service quickly. Also, your response to our need to make changes to our systems has been great.

Thanks again for your service and we look forward to continuing to work with you in the future.

Sincerely,

Thomas A. Glover
Associate Director