

STANLEY A. SHEFT, MD

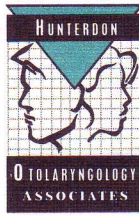
DOUGLAS L. WORDEN, MD

STEPHEN M. SCHWARTZ, MD

DIPLOMATES AMERICAN BOARD OF OTOLARYNGOLOGY

OTOLARYNGOLOGY - HEAD & NECK SURGERY

FACIAL PLASTIC SURGERY



SAND HILL PROFESSIONAL OFFICE BUILDING

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January 3, 2003

TO WHOM IT MAY CONCERN:

Re: Breninger Communications

*We relocated our office in May of 2002 and purchased a new phone system through Breninger Communications. Breninger Communications was recommended through the local medical community.*

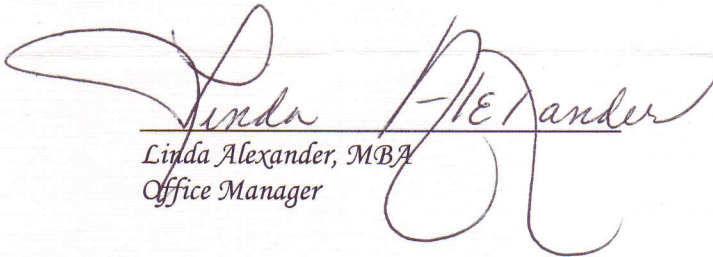
*Our practice is comprised of 3 otolaryngologists who have a very busy schedule and very specific needs for the phone system.*

*Mr. Russell Breninger and his staff did an excellent job in the install of the phones, cabling for our computers, and the sound system for the entire office; in-house training was excellent and we also received supporting paperwork for problem areas. His work performance was professional and thorough.*

*We were also impressed with the follow-up support he provided. He worked with our staff through the entire process and made the adjustment much easier for everyone and especially for the physicians.*

*Russell guarantees his work and he can do that with the quality of service he provides. We would highly recommend his work to future clients.*

*Should you have any additional questions, please feel free to contact my office.*

  
Linda Alexander, MBA  
Office Manager