



March 24, 2009

Mr. Russell Breninger
Breninger Communications
16 Terry Drive
Morristown, NJ 07960

Dear Russell:

As you know, the Harjes Agency purchased their first telephone system from Breninger Communications in 1996. It was because of our positive 12 year experience that we returned to you when we wanted to upgrade to a more current and sophisticated VoIP telephone solution.

The Samsung OfficerServ VoIP 7100 system was your recommendation and it was a good one. The system has met all of our needs, expectations and has resolved our telephone challenges. Your thoroughness and attention to detail was very impressive and we look forward to working another 12 years with you.

Sincerely,

A handwritten signature in black ink, appearing to read "Donald L. Harjes". The signature is fluid and cursive.

Donald L. Harjes
President