



SAMOO ARCHITECTURE PC
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May 1, 2008

Mr. Russell Breninger
Breninger Communications
16 Terry Drive
Morristown, NJ 07960

Dear Russell,

I wanted to send out a letter of thanks for a job well done. The installation of the Samsung OS-7400 in our New York office was seamless. As you know, our relationship with Samsung demanded that their product line be brought into our office. However, we did not know what to expect and depended upon someone else's recommendation to use you as the vendor. Clearly it was a well deserved reference.

Breninger Communications had very little lead time to schedule and complete the installation. Despite the short notice, the job was completed professionally. Each demand was treated with respect and a knowledgeable resolution provided. Your follow-up was timely and assured there were no surprises and no loose ends.

Beyond the actual installation, I appreciated the time you spent on-site conducting the training, answering individual questions and building our confidence to use the full range of features offered by the Samsung phone system. We could not have chosen better if we would have had months to find a vendor.

Thank you.

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A handwritten signature in black ink, appearing to read "Soon Woo Kwon", written in a cursive style.

Soon Woo Kwon, AIA
President