



Roger's Appliances, Inc.  
151 Route 31  
Flemington, NJ 08822  
Phone: (908) 782-1962  
Fax: (908) 782-1863

February 9, 2008

Mr. Russell Breninger  
Breninger Communications  
16 Terry Drive  
Morristown, NJ 07960

Dear Russell,

On behalf of Rogers Appliances, I want to thank you for demonstrating that a man can be as good as his word in today's business environment. Breninger Communications promised to provide a professional installation and to work with us to implement a new telephone system. This was accomplished with a level of detail and follow-up that we had not anticipated.

Our installation consisted of only 12 phones but it was not treated like a small job. The attention to details and respect for our timeline was quite evident. While our existing structure offered some challenges in cabling you helped problem solve to meet our goals. Phones were placed where we needed them rather than where it may have been more convenient and less time consuming. The final step of training of our staff allowed the new phone system to be put into service quickly and effectively.

Given our business, we understand what it means to handle an installation properly. Thank you for a job well done!

Sincerely,

Holly Ferguson