

June 6, 1996

Russell Breninger
Breninger Communications
15 Voorhees Court
Hopewell Township
Trenton, NJ 08638

Dear Russell:

We just wanted you to know how much we appreciate the effort you put into answering all of the questions we had about phone systems in general, your phone system, and voice mail. We appreciated the fact that you were able to answer all of our questions regarding digital versus analog versus hybrid telephone systems. That information plus research helped us to decide on your system. Coming to the conclusion that the latest in technology isn't always needed helped save NAI many dollars. After the initial start-up "shock" of a new telephone system, we are happy with our selection of the Samsung Prostar.

If you ever need to use us for a reference you have my permission to do so. Thanks again for the professional, courteous way you treated everyone here at NAI, and thanks mostly for all the help you have been to me!

Sincerely,



Iris M. Randolph
Office Manager