



ADLERMAN, CLICK & CO., INC.

PRINCETON INSURANCE UNDERWRITERS AGENCY, INC.

Home Office: 15 Spring Street
Post Office Box 465 • Princeton, NJ 08542
(609) 924-0401 • (609) 586-1020
Non-local (800) CLU-2250
FAX: (609) 924-7160

October 20, 1997

Mr Russell Breninger
807 Schenck Drive
Flemington, NJ 08822

Dear Russell:

I wanted to thank you for making a potentially difficult situation easy.

As you noted by the expression on my face when you stated that the entire patch panel needed to be disconnected, I was nervous that our computers would ever start up again once work was completed. Our computer area had been referred to as "spaghetti" due to the mess of wiring surrounding it. Your efforts in re-wiring and organization were impressive. I made every employee who came in to the office the following work day come by and appreciate the clean, neat area. I was equally amazed at how easily every one of our 20 terminals started up with a minimum of problems to be addressed.

You were responsive to our phone calls, you and your staff was courteous, efficient and professional, additionally you were a pleasure to work with.

I would not hesitate to recommend your firm to any prospective client and I look forward to working together with you in the future.

Very truly yours,

Karen N Sinatra, CISR, CPSR, CPIW
Systems Coordinator